



False Alarm Prevention

Information for Alarm Users

IT IS EVERYONE'S
RESPONSIBILITY TO



FALSE ALARMS

Provided as a Public Service by the False Alarm Reduction Association- www.faraonline.org

False Alarms to Go Restaurant False Alarm Reduction

The fast paced and ever changing atmosphere of a restaurant is a breeding ground for false alarms. Please take the following precautions to reduce false alarms.

- Make sure all new employees are trained on the use of the alarm system.
- Hold monthly employee training sessions emphasizing the following:
 - Remind employees to properly secure the building windows and doors **before** arming the alarm system.
 - Review the false alarm cancellation procedure including alarm company phone number and password.
 - Discuss the proper use of hold up or panic buttons and their locations.
 - Provide thorough instruction on arming and disarming the alarm system.
- Make sure opening and closing employees have the current alarm code and passwords and know how to use each. The alarm code arms and disarms the system. The password cancels a public safety dispatch and avoids a false alarm.
- Post the alarm monitoring company phone number in an area that is highly visible for employees.



- Make sure all doors and windows latch and lock properly. Doors blown open by the wind are still considered false alarms!
- Seasonal decorations, promotional signs and balloons will cause false alarms. Be conscious of your displays.
- Be proactive with your alarm system maintenance and battery replacement. Have the alarm serviced on a regular basis and contact your alarm company to schedule a test at least quarterly.
- Change alarm codes and passwords when key employees leave or are terminated or assign each employee with their own alarm code and password.

False alarms waste precious resources and cost businesses money. Work with your alarm company and local public safety agencies to eliminate false alarms. For more false alarm reduction techniques, please visit www.faraonline.org.

